



Managed Service - Gold

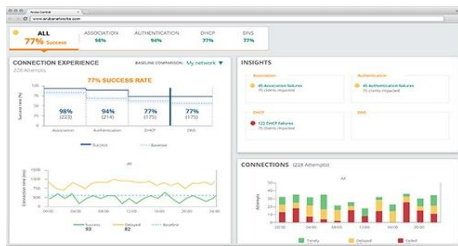
Solution Overview

Proactive network management for businesses who demand more.

The mobility of your workforce is essential to drive innovation, collaboration, and performance. Mobility presents you with new network issues as employees demand network access anywhere, anytime and from any device. This means network access and security has become more critical than ever before as you fight to mitigate vulnerabilities and retain control.

The challenge is that not every business has the luxury of extensive and expert IT teams who have the time to manage and control your network.

Ensign's **GOLD** Managed Service takes away these challenges, leaving the management and control of your network in the hands of the experts.



On-Premise or Cloud Network Management

Effortless, scalable, flexible, and secure web-based interface enables management of wired, wireless and wide area networks, along with access to the data you need and the ability for basic configuration changes.

Features include ability to configure, manage, and monitor your access point cluster groups, plus the creation of bespoke network performance reports, the management of guest access and perform network maintenance activities.

Software Updates

During the lifecycle of your network, software updates (patches), will be developed by the hardware vendors. Updates are designed to fix glitches or improve performance. Ensign will test the updates and advise you if we feel the update will optimise your environment. We can then remotely install updates, freeing up valuable time for your own IT teams.

Options Designed for your Business

If you require an alternative level of support then please speak to a member of our team about our **SILVER** and **DIAMOND** Managed Services packages.

We can provide you with every type of support you could require; from maintaining and managing your network with regular software updates provides, through to performing regular health checks to ensure optimum network performance.

KEY BENEFITS

- **Speed & Ease of Deployment** with no hardware or software to install (cloud management option)
- **Lower Upfront Costs** as it is a subscription-based model
- **Lower System Admin and Energy Costs.** No Data Centre servers required
- **Scalability,** grow your network support to any size
- **Innovation** with quick and easy fixes and improvements
- **Ubiquitous Access,** secure web-based interface, so can be accessed anywhere, anytime
- **Gold MS includes Silver MS as standard**

GET IN TOUCH WITH US TO DISCUSS YOUR REQUIREMENTS